

QUEENSBURY UNION FREE SCHOOL DISTRICT

Middle School Fax Number (518) 824-3682

Queensbury School Web Address: www.queensburyschool.org



MIDDLE SCHOOL ADMINISTRATORS:

Douglas M. Silvernell Richard S. Keys Jeffrey M. Brown
Principal Assistant Principal Assistant Principal

April 3, 2009

Dear Joyce,

Two months ago I contacted you for the first time to try Kaseya. I needed a management tool to support an educational IT department that maintains over 1300 computers. Kaseya was recommended to me by a friend at another school and after I looked at his installation I wanted to try it for ourselves.

You generously gave us an extended trial which allowed us to thoroughly test the software in our own unique environment, we had lots of questions which were professionally handled by your pre-sales support staff and the help that you provided during the initial setup was excellent.

We have rolled out the product to our entire school district and we are very pleased with the results. I found a lot of computers that needed updates and the anti-virus solution is far superior to our other product. The fact that this is all managed from one central console makes the product very hard to beat.

We have reviewed other products and found Kaseya to be superior in many aspects, to sum it up, it just works. We have had no problems at all with the remote management of the computers when the Kaseya agent was installed. I also enjoy the fact that I can work on the system from other locations because the whole package is web based.

If any educational organization is considering remote management software, I highly recommend that they look at Kaseya, they will be glad they did.

A handwritten signature in cursive script that reads "Bernard Capron".

Bernard Capron
Network Coordinator
Queensbury Union Free School District