



Kaseya Agent Procedures

Focus on Better Automation

As a managed service provider, you know that automation can make or break your company. Being able to streamline basic administration and schedule operations allows your staff to manage more clients more robustly, more reliably and more efficiently. The problem is finding the time to write and maintain script after script that enables this automation. It's tedious, time consuming, and, frankly, a pain.

Kaseya's Agent Procedures allow you to build virtually any execution, command or operation you want through an intuitive graphic interface with virtually no prior programming knowledge. It allows you to combine multiple scripts into a single, concise agent procedure, further streamlining complex automated operations while simplifying the process of writing, executing, updating and managing agent procedures.

For example, it typically requires up to five separate scripts to remotely defrag a hard drive. Kaseya allows you to roll all these scripts into a single procedure that:

- 1) checks to see if users are online
- 2) executes the defrag operation
- 3) confirms execution
- 4) tests for performance issues
- 5) generates a report

Instead of manually firing off separate scripts one after the other, Kaseya automates the procedure with the touch of a single button.

Writing and managing the agent procedures is easy. Dozens of commands are built right into Kaseya, or you can write you own or import existing scripts. You simply drag and drop the commands to build agent procedures and schedule them daily, weekly or monthly. Consequently agent procedures can be managed as a whole or by individual commands and alerts can be set up to notify you of failures within an agent procedure.

No one said that achieving full automation would be easy. But with Kaseya, IT service providers are one step closer to finding that holy grail.

Helpful Links:

Kaseya Agent Procedures Product Page:

<http://www.kaseya.com/features/agent-procedures.aspx>

Kaseya 2 Agent Procedures Demo:

<http://www.youtube.com/watch?v=C3vcWRS48yY>

About Kaseya

Kaseya is the leading global provider of IT Systems Management software. Kaseya's solutions empower virtually everyone — from individual consumers to large corporations and IT service providers — to proactively monitor, manage and control IT assets remotely, easily and efficiently from one integrated Web-based platform. To learn more, please visit www.kaseya.com

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